IU INDIANA UNIVERSITY ONLINE

Online Learner Expectations Survey

Office of Online Education | IU Center for Evaluation, Policy, and Research

Fall 2021 results of the first full administration of the Online Learner Expectations Survey. Survey results collected over time will be used to inform best practices in online teaching. The full report is available at *https://ooe.iu.edu/resources/cepr-oles-2021.html*.

Overall Student Impressions

95%
Would recommend their IU Online program to a peer

> " *IU is a great school, and the online program is equally as great. They don't make me feel any different than an in-person student.*

Top Reasons for Taking an Online Course

63%
Convenience/ flexibility
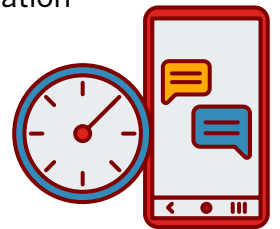
55%
Career advancement

35%
Educational advancement

Communication with IU Online Faculty

Satisfaction with communication with IU Online instructors:

93%
Very/somewhat satisfied

Communicate daily or weekly with students:

68%   Discussion boards

33%   Direct messages in Canvas

25%   Email

Top Factors for Course Satisfaction

50%
Applicable or practical content

44%
Quality of instructors

Respondent Demographics

Respondents from **8 campuses** and **35 programs of study**

72%
Female

63%
Employed full time

56%
18–34 years old

56%
Previously took online classes